

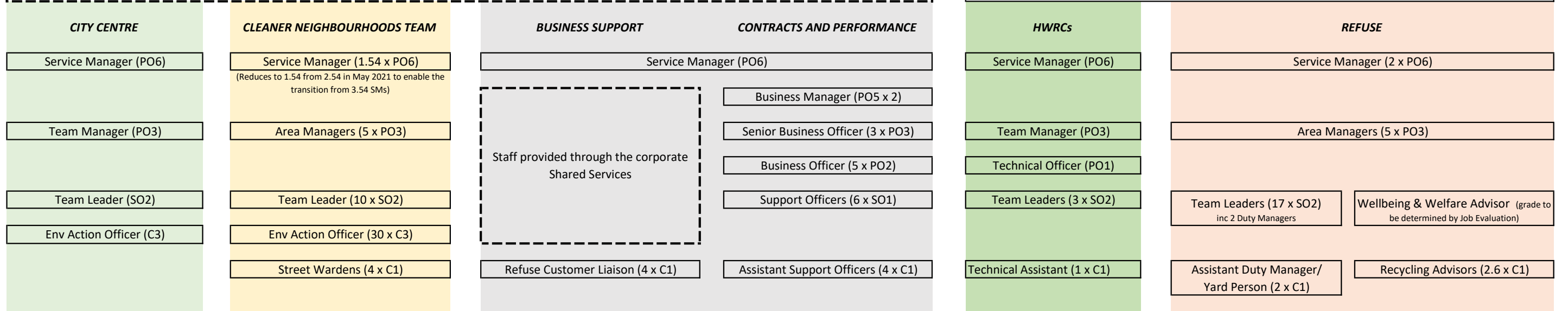
Business as Usual (BAU) review of the Environmental Services - Revised Structure

Chief Officer (75%)

Deputy Chief Officer (65%)

Head of Service (60%)

Head of Service (45%)



Main Functions/Responsibilities

City Centre cleansing
City Centre env enforcement
3G contract oversight
City Centre refuse collections*
Support to city events as needed
Night-time emergency cover

Main Functions/Responsibilities

Street cleaning - mechanical sweeps
Litter picking
Flytip removal and investigations
Graffiti removal
Support for community clean ups
Ginnel cleaning/clearing
Education and enforcement activity re waste in gardens, overgrown vegetation causing obstruction, dog fouling
Promotion and education to improve recycling and reduce bin contamination
Elected Member involvement

Main Functions/Responsibilities

Business support needs across all ES
Customer complaints/requests
Purchase orders and related finance
Case management support for CNT
Member referrals coordination

Main Functions/Responsibilities

RERF contract management
MRF contract management
FOI requests coordination
Waste contracts management
Existing service development
New service development
Project management
Performance reporting
Liaison with Facility Management
Landfill site management
Bin deliveries and contract

Main Functions/Responsibilities

Operation of all HWRCs
Management of bring banks

Main Functions/Responsibilities

Deliver black and green bin/bag collection service
Deliver garden waste (brown bins) collection service
Deliver new collections as required (eg food)
Deliver medi-waste service
Deliver glass collection service
Improve recycling rates
Management of Elected Member relations